

ARCO SPEDIZIONI

Everywhere
with care



We have been
carefully
transporting your
work for 50 years.

Experience and Flexibility

Thanks to the widespread structure of connections branching out from our headquarters in Monza, we guarantee a widespread and timely coverage of the entire national territory with daily shipments to and from all regional capitals of Italy. The breadth of our vehicle fleet integrates with our warehouse capacity to store different types of goods. Furthermore, their proximity to transport terminals make Arco Spedizioni a qualified partner for every service request (messaging, groupage and complete). Over the past decade our company – which is ISO 9001 certified – has integrated its expertise as a national courier with its specialisation in the field of logistics and international transport, hence guaranteeing its customers an ever wider range of services.

All the figures of our commitment

Arco Spedizioni is a constantly growing business, whose name is synonymous with seriousness, care and punctuality.

Over 255 million euros

turnover for the year 2021

5,5 million shipments

carried out in 2021



Guaranteed and certified quality

1996

UNI EN ISO 9002:1994
Certification

2002

Compliance to the regulations issued in 2000 and contextual technical extension to the international transport service.

2005

Renewal and extension of ISO 9001:2000 certification to Arco Logistica.

2009

Extension of the certification and compliance with UNI EN ISO 9001:2008.

2016

Extension of the certification to the transport of food products (stable and packaged). SQAS achieved.

2017

Renewal of the certification and compliance with UNI EN ISO 9001:2015.

The key milestones of our history



1970

Arco Spedizioni was set up in Milan

In a short time it became one of the main Italian groupage couriers.



1990

The headquarters in Monza were established

In the early 90s Arco Spedizioni moved its activity to Monza in an area of 100,000 sqm.



1996

European ISO Standard Certification

Arco Spedizioni was certified for its quality management system in compliance with UNI EN ISO 9002:1994 Standard.



1997

The ADR division was set up

For the distribution of chemicals classified as ADR.



2005

The Logistica division was established

Goods storage and transport are integrated, delivery times are reduced and the service offered is complete and personalised.



2022

Arco Spedizioni continues to grow

Over 115 branches throughout Italy. More than 255 million euros in annual turnover in 2021.

Domestic transport, our jewel in the crown.

We safely transport and deliver your merchandise throughout the peninsula, islands included.



Parcel



Groupage



Complete

Everywhere in Italy, every day.

Our service involves all kinds of goods: from customs licensed products to ADR goods, including wines. We cater to large customers who can book large quantities of goods and are able to ensure a targeted and professional response thanks to our thick network of branches throughout the country. Our investments to expand our distribution network, our warehouses and the quality of the offered service have long been aimed at a continuous and constant improvement of the efficiency and quality guaranteed by Arco Spedizioni.

Daily departures to and from all regional capital cities to ensure precise and punctual shipments deliveries.

Thanks to the widespread structure of connections branching out from our headquarters in Monza, Arco Spedizioni guarantees a unique capillarity and timeliness designed to ensure a strategically studied coverage of the entire national territory based on over 110 branches. Parallel to the development of our operational points, we have expanded new daily lines to ensure direct connections, in order to guarantee faster and faster delivery times coupled with the high quality standards offered by Arco Spedizioni: all of this makes us a reliable partner for the transport of your goods.

As a matter of fact, service quality and organisation of transport and logistics processes are a central aspect of our business mission. Over the past decade Arco Spedizioni – which is ISO 9001 certified – has integrated its experience with its specialisation in the field of logistics and international transport in order to guarantee an ever wider and evolving range of services.

Shipping and Delivery Times.

	North and Centre	South	Islands
North and Centre	24 / 48 H	48 / 72 H	72 / 96 H
South	48 / 72 H	24 / 48 H	48 / 72 H
Islands	72 / 96 H	48 / 72 H	48 / 72 H



Express Service: shortens the standard times in the table by 24 H.

International Transport our European network.

We carefully transport and deliver your goods to the
main European destination terminals.

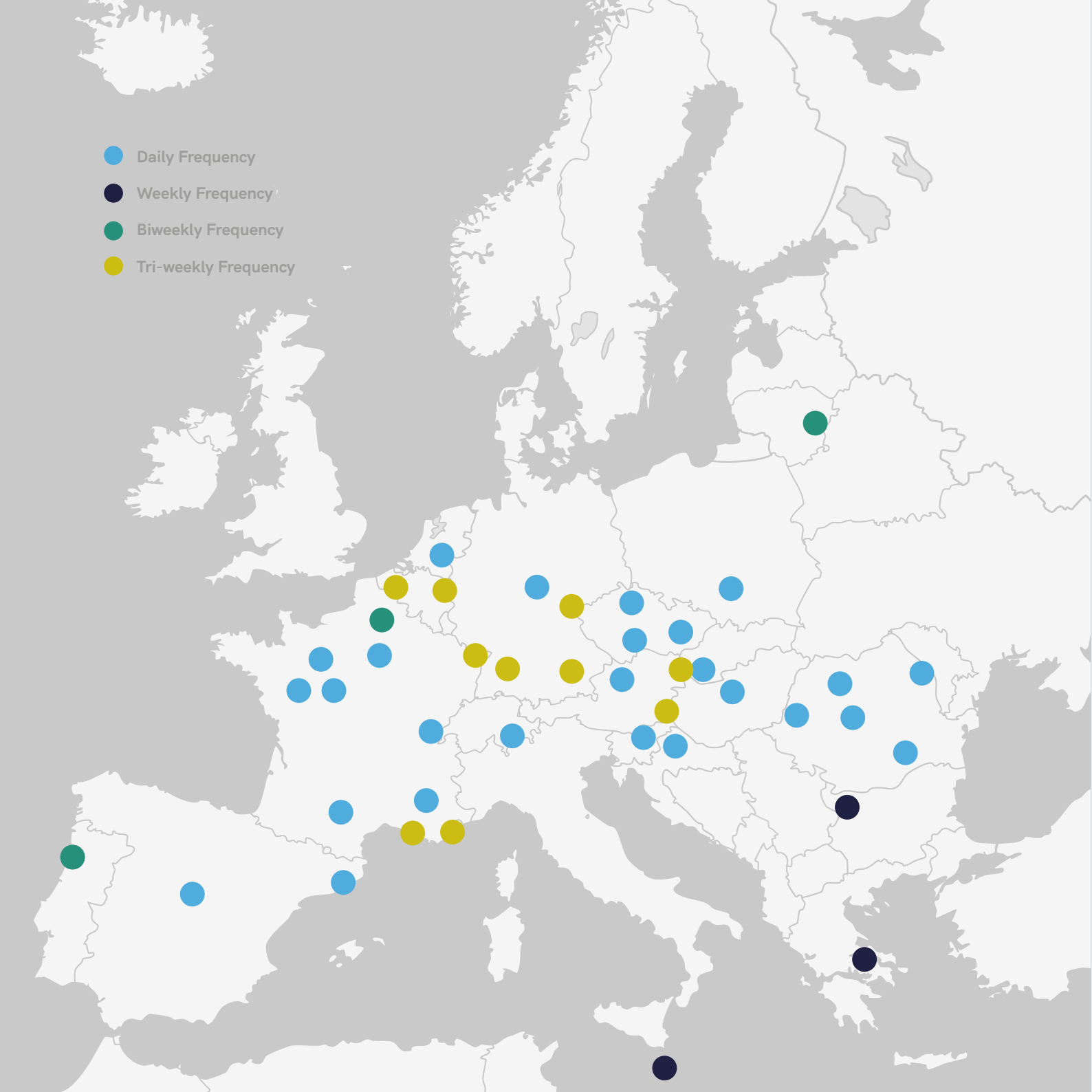


Departures throughout Europe, every day.

The fragility and value of the treated products mean that the transport of your goods requires special care and attention: from the collection with a vehicle dedicated, to goods handling with appropriate means, to logistics, without neglecting ancillary services, such as the possibility of requesting a telephone warning notice. We ensure a widespread and timely coverage of the whole territory – not only nationwide but also at a European level. As we have held a ISO 9001 certificate since 1996, we strive every day to achieve an ever higher level of customer satisfaction, transporting not only carefully but also in a punctual way the goods you entrust us with.

Our official partners





- **Austria:** Graz, Vienna, Wels
Starting hub: Monza, Verona
- **Belgium:** Genk
Starting hub: Monza
- **Bulgaria:** Sofia
Starting hub: Monza
- **Croatia:** Zagabria
Starting hub: Udine
- **Czech Republic:** Brno, Praga, České Budějovice
Starting hub: Monza, Verona
- **France:** Amies, Angers, Avignone, Le Mans, Lille, Lione, Marsiglia, Nizza, Parigi, Strasburgo, Tolosa, Tours
Starting hub: Monza, Torino
- **Germany:** Fulda, Himmelkron, Monaco di Baviera, Villingen-Schwenningen
Starting hub: Monza
- **Greece:** Atene
Starting hub: Monza
- **Hungary:** Biatorbagy
Starting hub: Monza, Verona
- **Lithuania:** Vilnius
Starting hub: Monza
- **Malta:** Valletta
Starting hub: Monza
- **Netherlands:** Tilburg
Starting hub: Monza
- **Poland:** Katowice
Starting hub: Monza, Verona
- **Portugal:** Porto
Starting hub: Monza
- **Romania:** Arad, Bacau, Bucarest, Floresti, Sibiu
Starting hub: Monza, Verona
- **Slovakia:** Bratislava
Starting hub: Monza, Verona
- **Slovenia:** Ljubljana
Starting hub: Trieste
- **Spain:** Barcellona, Madrid
Starting hub: Monza
- **Switzerland:** Chiasso
Starting hub: Monza

Experience, Guarantee and Speed.

We have partnered with leading international shippers to ensure regular departures. As a matter of fact, our coverage of the European territory is performed pursuant to the same methods and warranties as domestic transport in terms of delivery times and traceability.

The consolidated expertise gained thanks to our collaborations with prestigious customers has also allowed us to customize the service offered through a series of exclusive standards, ensuring reliability and safety whilst transporting your goods. Arco Spedizioni can also be entrusted with transporting valuable goods whose shipments must necessarily be managed according to specifically designed safety and handling criteria. We therefore reserve a real business class trip to all the products that require a very special kind of attention, like fine wines. In the case of goods with a particularly high value, Arco Spedizioni offers you a well-established and highly appreciated service allowing for the reduction of risks due to shortages or breakages, hence maintaining the quality of your precious products.

Delivery Times

Arco Spedizioni can offer services designed to meet every customer's need.



Standard

With the exception of inconvenient or rough locations, we are generally able to cover the entire national territory in 24, 48 or max. 72 hours, depending on the shipment start and arrival points. Furthermore, at a European level we guarantee daily departures to the main destination terminals.



Express

We are committed to shipping as quickly as possible, declaring our delivery date in advance and ensuring it within the set deadlines.



Fix

We only deliver on the date set by the customer.



Same Day

We deliver the goods the same day with a dedicated vehicle. The goods therefore travel with a top priority status. We ensure departure to the branch the same evening of the pickup.

We are aware that time can often turn out to be a key competitive factor.

That is why we are committed to ensuring faster and faster delivery times: together with our high quality standards, this makes Arco Spedizioni a reliable partner for the transport of your goods. Depending on your timeframe requirements, we can offer you four different delivery modes.

Through the use of palmtops, connected to the MTrucker App introduced by Arco Spedizioni, it is possible to know the delivery of the service in real time.

During 2021, and with full functionality from 2022, Arco Spedizioni has introduced the use of handhelds - connected to the MTrucker App - for its drivers. This project, born from the company's desire to keep up with the times, offers customers a great information advantage: data is transmitted in real time, without suffering the loss of partial information, and can be consulted directly online. This means that customers do not have to make phone calls or send e-mails, but can find out when a delivery or collection has been made with a simple click.

The palmtops are used by 100% of the drivers, equivalent to a workforce of 1,600 employees who, particularly at the time of deliveries, can certify in a simple and immediate manner: the company name, the first and last name of the recipient (who can digitally initial the palmtop), the date and time and, finally, the place where the delivery was made, attaching any photos for certification. Customers can therefore literally be "on the spot", receiving in detail and automatically all the information they need with just a few clicks.

But how is this technology integrated into Arco Spedizioni's IT systems?

It's all very simple: the driver records his operations on his handheld computer within the Mtrucker App, which automatically returns the data to the company's AS400-based systems, which in turn generate the information available to customers that can be consulted on the Arco Spedizioni Customer Portal:

clienti.arcospedizioni.it



Make it easier for customers to know the status of their shipments in a timely manner.

The main advantages can be summarised as follows:

- **Certainty of time and place of delivery;**
- **Verification of the virtual and quickly generated POD (Proof of Delivery);**
- **Rapid consultation of shipment data and services performed;**
- **Complete autonomy in finding and consulting information.**



From transport management to storage, a full service.

Arco Spedizioni can offer services meant
to satisfy all needs of the customer.

SERVICES

Integrated Logistics.

Thanks to our logistic division, Arco Spedizioni has specialized in the handling of supply chain for our customers with the integration of transport services and storage management. Arco Spedizioni and Arco Logistica together represent the strength of an optimized, integrated service. In the last ten years, we have managed to join our experience as national and international forwarder to the specialization in logistics thus offering a full, efficient service that minimizes the time of preparation, delivery and routing of goods.

Our customers send their inquiries to a unique contact able to handle: good collection, storage, pick&pack, shipment preparation, forwarding and delivery. This is doable thanks to our logistic and distribution network with more than 115 direct operating points and thanks to a wide fleet of road trains and dedicated vehicles for local deliveries.

Our services guarantee the possibility to outsource the entire logistic and distribution chain, thus freeing up costs due to facility and personnel and avoiding any issue linked to warehouse management. Our logistic centers have fiscal licenses for handling taxes thus freeing up our customers from any responsibility towards the revenue agency and the customs. Through Arco Logistica, in some of our warehouses in Italy, we can manage storage services and goods handling respecting all the regulatory parameters foreseen by the law called "Direttiva Seveso III" - D. Lgs. 105/2015.

Other activities.

Additional activities offered by Arco Spedizioni to our customers are: data control and data entry, containerization, fulfillment, packing, pallet management, return management, production lot and expiration date management, product palletizing, kitting, bundles, shrink-wrapping, labelling. Moreover we offer tracking number service on customer's customized delivery note, FIFO method, LIFO method, FEFO method, item traceability, sample selection and checks or matrix control or serial check with EAN 13 and EAN 14, deadlines controls, periodical inventories, goods cleaning, cross docking (unloading directly on the dock), RFQ (quotation request) for professional consultancy.



Transport of dangerous goods: we have been amongst the first ones in Italy.

Since 1997, our Dangerous Goods Distribution Department has been a key asset in Arco Spedizioni. Thanks to our expertise and specialization, we are the main national operators in this field.

DEDICATED SOLUTIONS

Dangerous goods.

We do multimodal transport of dangerous goods of all classes (apart from classes 1, 6, 2 and 7) on national and international territory, using vehicle specially equipped and with drivers with ADR license.

The operators of our supply chain are trained and constantly updated about the correct management of dangerous goods in accordance with the transportation regulations ADR 2021.

Our Regulatory Office, entirely devoted to the management of dangerous goods, monitors the compliance of shipments checking the suitability of the packaging, all labeling operations and the accuracy of transport documents. Working with maritime carriers and Port Authorities, the Office draws up the declaration of dangerous goods addressed to islands following the segregation criteria to guarantee the safeness of multimodal transportation and the compliance with the rules inserted in the 39th IMDG Code and in the Executive Decree 303/14.

With the aim to offer the highest level in professional and competence skills we cooperate proactively with trade associations and representative associations meant for chemical manufacturers and carriers. In fact we are associated with Aispec – the National Association for fine chemical companies and specialized sectors – and with S.E.T. Emergency Transport Service of Federchimica, to promote the sustainable development of the chemical manufacturing and supply chain.

Free training and refresher courses about ADR transportation

We pay particular attention to the continuous changes of regulations and we organize periodically free training and refresher courses about ADR transportation for our customers in order to share and spread the proper shipping practice for road and sea transportation in complete safeness and punctuality.

Contents of the course

The aim of the course is to provide a complete overview about the requirements set by the Regulations of road and sea transport with particular focus on the compilation of the Multimodal Dangerous Goods Form, the ADR transport document and the preparation of packages and overpacks.

Upon the release of the biennial update of the ADR Agreement, we will deepen the new procedures introduced by ADR 2021 that have to be implemented from January, 1st 2021 on a voluntary basis and that will turn compulsory from July, 1st 2021.

Who is this addressed to?

The course is addressed to all the companies that ship goods subjected to the ADR Regulation. The recipients are administrators, logistics managers, commercial officials, operational managers and all people involved in the transfer of dangerous goods who want to expand their knowledge in order to manage the shipment of dangerous goods in a more effective and safe way.



Wine and oil transport, our expertise in a bottle.

Arco Spedizioni has developed a long-standing expertise in transporting wine and oil, collaborating with high-profile customers and dedicating to them the same passion and attention that they have for their own products.

DEDICATED SOLUTIONS

Transport.

Arco Spedizioni has developed a long-standing expertise in transporting wine and oil, collaborating with high-profile customers and dedicating to them the same passion and attention that they have for their own products.

Delivery.

We guarantee the daily management of deliveries through Horeca and large-scale distribution channels with accuracy and at a predetermined date, or upon appointment at a time agreed with the recipient. We offer an additional porter service to the cellar and in all the historic centres, as well as during specific fairs and events.

Logistics.

We manage the packages in dedicated areas protected from the elements. You can also apply for insurance coverage.

Food transport, professionally made.

We have more than 200 insulated crates used to transport goods subject to HACCP regulations. This service is dedicated to the transport of stable and packaged food products requiring special precautions to be taken during storage and transport, as they cannot suffer temperature fluctuations. The loads are composed pursuant to Annex II, Chapter IV of Regulation (EC) No. 852/2004, enabling the transport of stable and packaged food products – such as preserves, drinks, tinned food, noodles and non-perishable goods – effectively separating them from other goods in order to avoid contamination. We keep the loading compartments for the transport of food products clean and perform regular maintenance on them to protect products from any source of contamination.



From storage to transport: temperature is under control.





Building on the experience of transporting dry food and wines, champagne and valuable wine-making products, Arco Spedizioni has improved its offer by expanding storage, processing and delivery services in environments at a constantly controlled temperature and with insulated crates.

Temperatures are monitored and have maximum oscillations from +10° to +22°C, whilst the humidity range is constantly kept between 60% and

85% thanks to a remote control system mapping the environmental climate through sensors, hence allowing for timely interventions on temperature and humidity in the premises.

Our innovative 24/7 monitoring, remote control and intervention system at our Monza and Udine warehouses enable us to ensure constant room temperature and humidity rates.

Branches

-  Headquarters
-  Hub
-  Second level branches
-  Logistic



For all contact information by phone and e-mail visit
www.arcospedizioni.it/en/branches
or frame the qrcode with your smartphone camera.



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Finished printing in January 2022